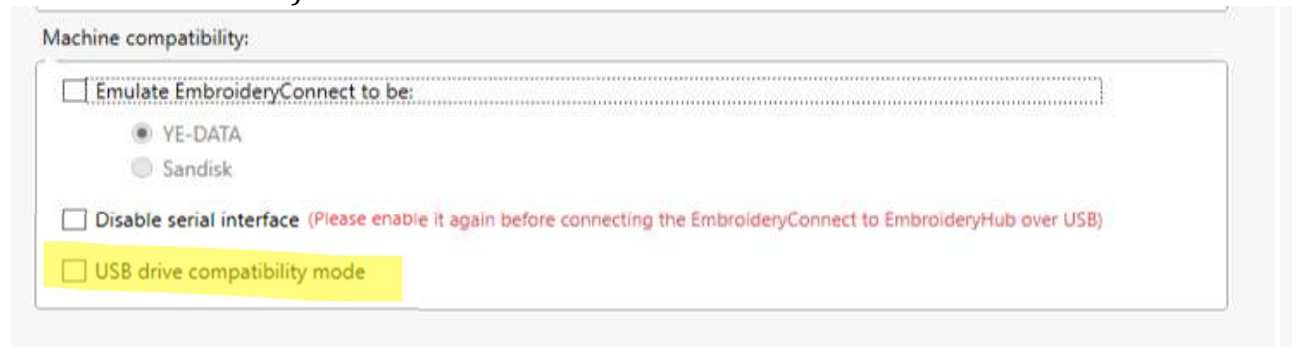**Upgrading EmbroideryConnect Firmware**
Rev1 July 2020

Below are the instructions for updating the EmbroideryConnect firmware.
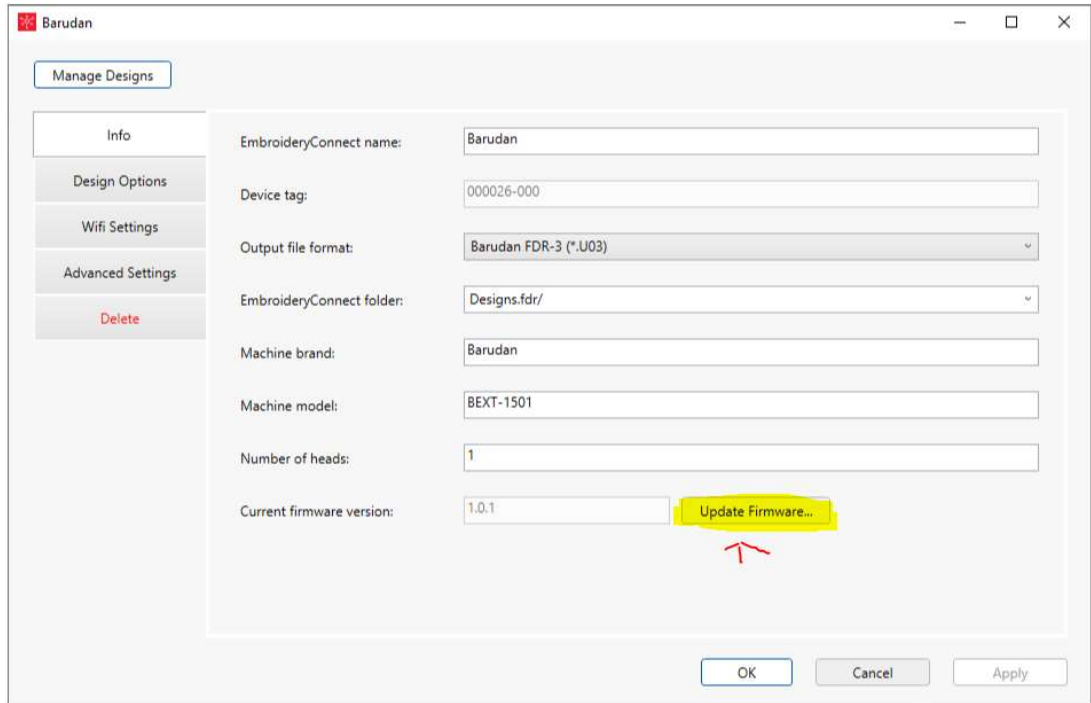
What's new in firmware 1.01

- Added USB drive compatibility mode to improve connectively with some embroidery machines.
- Support for Tajima machine with X16 controllers (Note for Tajima X16 controllers both USB drive compatibility and Disable serial interface need to be enabled).
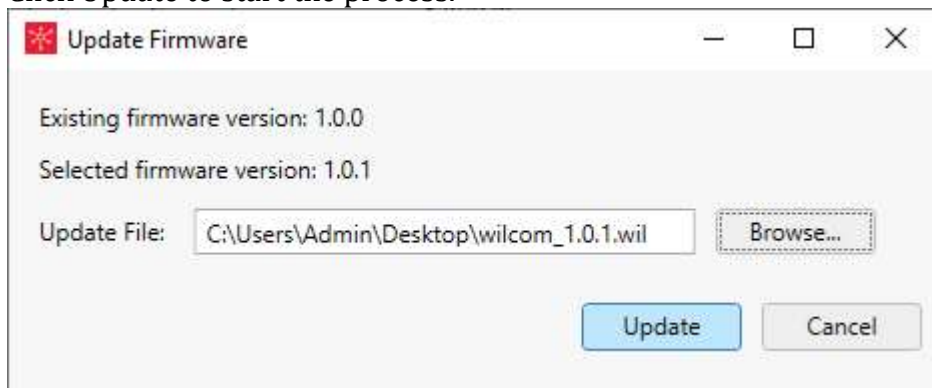

Updating an EC device that has been already setup:
- Open EmbroideryHUB → select EC device settings and ensure Disable Serial interface is unchecked.
- Remove the EC device from EmbroideryHUB.
- **Download and install** the latest ES.4.5.1 software from the Wilcom help site: https://help.wilcom.com/hc/en-us
- Download the latest EC firmware – https://help.wilcom.com/hc/en-us/articles/360001631055-EmbroideryConnect-Firmware-Update
- Connect the EC device to the PC and open EmbroideryHUB.
- Add the EC device back into EmbroideryHUB and open the EC device settings.
- In the advanced setting make sure the largest available memory size is selected and disable serial is unchecked.
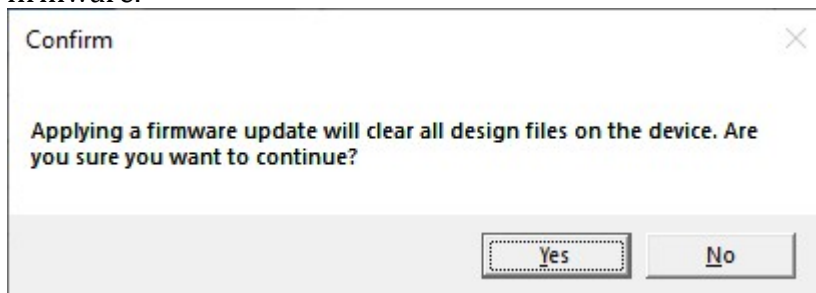- Enter the info section click Update Firmware… then click Browse and select the firmware file which was downloaded.
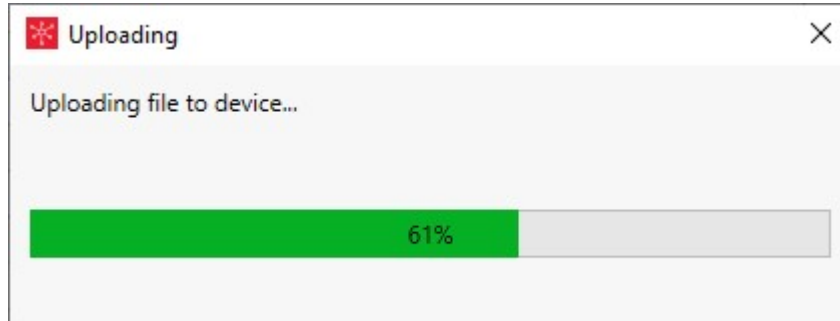
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- Click Update to start the process.

- Click Yes on the confirmation dialog. This is will now update the EC device firmware.

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- The process is complete when the following dialog appears.

Updating an EC device that has not been setup.

- **Download and install** the latest ES.4.5.1 software from the Wilcom help site: https://help.wilcom.com/hc/en-us
- Download the latest EC firmware – https://help.wilcom.com/hc/en-us/articles/360001631055-EmbroideryConnect-Firmware-Update
- Connect the EC device to the PC and open EmbroideryHUB.
- Add the EC device back into EmbroideryHUB and open the EC device settings.
- In the advanced setting make sure the largest available memory size is selected and disable serial is unchecked.
- Enter the info section click Update Firmware… then click Browse and select the firmware file which was downloaded.

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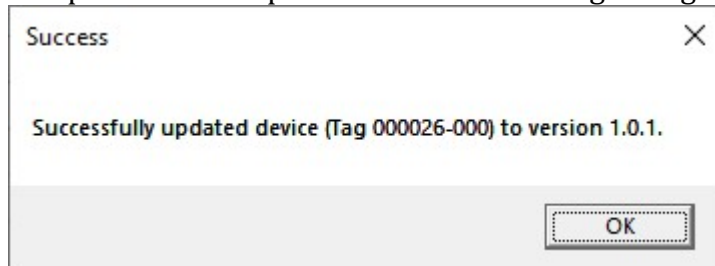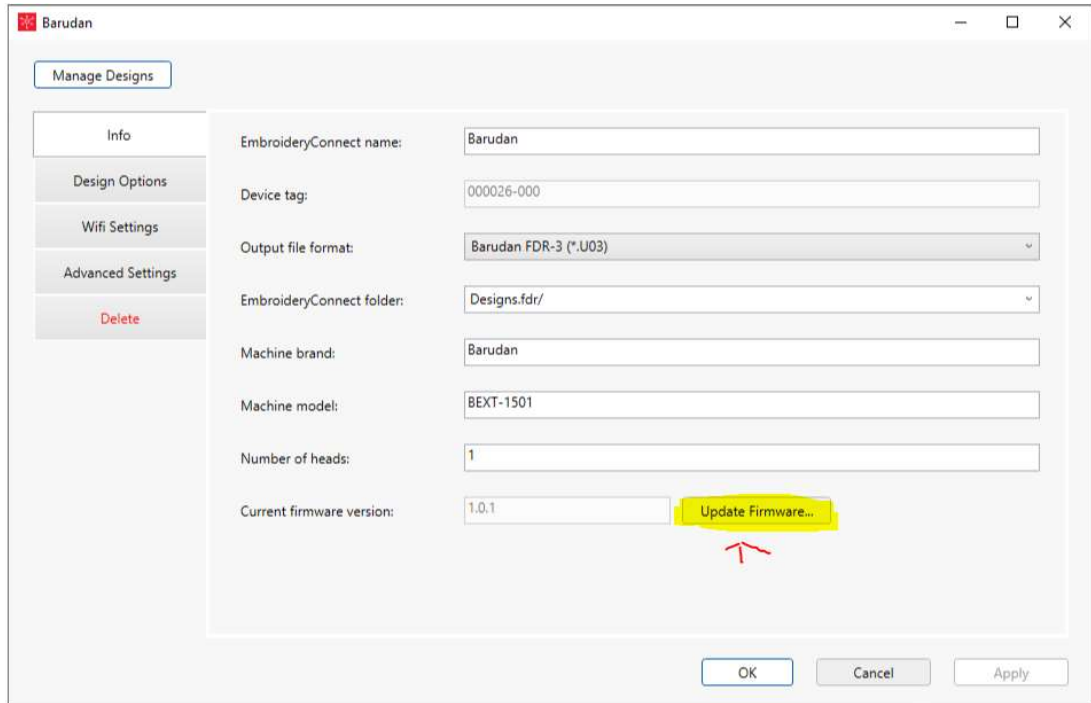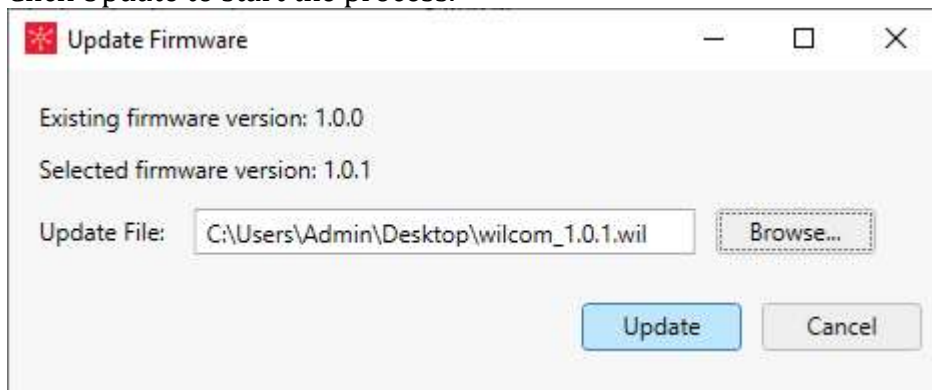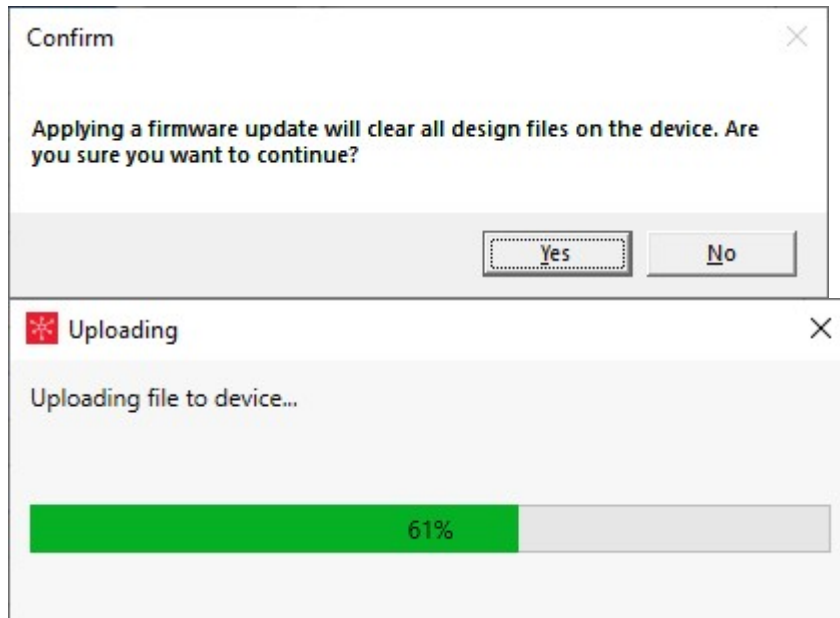
- Click Update to start the process.

- Click Yes on the confirmation dialog. This is will now update the EC device firmware.

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Confirm

Applying a firmware update will clear all design files on the device. Are you sure you want to continue?

[Yes] [No]

Uploading

Uploading file to device...

61%

- The process is complete when the following dialog appears.

Success

Successfully updated device (Tag 000026-000) to version 1.0.1.

[OK]

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